

STATE OF KANSAS
Tenth Judicial District

OFFICE OF DISTRICT ATTORNEY

STEPHEN M. HOWE, DISTRICT ATTORNEY
CONSUMER PROTECTION DIVISION

Dear Consumer:

Thank you for contacting the Johnson County District Attorney's Consumer Protection Division. This division mediates, investigates and prosecutes cases under the authority of the Kansas Consumer Protection Act (KCPA), K.S.A. 50-623 *et seq.* The KCPA is a set of laws designed to protect citizens from deceptive and unconscionable business practices.

If you believe a business has engaged in an unlawful business practice, you may complete and return the enclosed complaint form for our review. Please provide a thorough narrative and all supporting documentation. Failure to do so may result in a delayed or incomplete review.

Please note that not all complaints will constitute violations of the KCPA for which we may take action. Some examples of cases outside of our jurisdiction include breach of contract, partial performance and shoddy workmanship issues. We also have no jurisdiction over disputes between individuals. Further, the Consumer Protection Division does not act as any individual's private attorney or initiate criminal investigations. If you believe you are a victim of a crime, you are encouraged to contact your local police department.

Thank you for your cooperation. We will advise you of our determination as quickly as possible, but we do appreciate your patience. If you reach a resolution with the business after filing your complaint or have additional information to add to your complaint, we ask that you promptly contact our consumer hotline at (913) 715-3003.

Sincerely,

Consumer Protection Division

Enclosure